



QUALITY POLICY

MYTILOS P.C., a company that processes and trades Crustaceans & Shellfish and produces Ready to Eat Meals based on seafood, takes care of the safety of its products, with the aim of protecting the health of the consumer and carrying out production, handling & marketing based on the Rules of Good Hygiene & Industrial Practice and the existing Laws and Regulations. There is harmonization with Labor Legislation, and respect both for Health of each employee, as well as for the diversity of each person in the company.

All of us, Management and employees, believe in the continuous improvement of the quality of our products and services to our customers. In this context, we commit to:

1. The implementation and continuous improvement of the Food Safety Management System according to ISO 22000:2018, IFS Food & BRC (Global Standard for Food Safety).
2. The production of products that, at all stages of their production, from the receipt of the raw materials to their distribution, satisfy the needs of the customers and with the legislative requirements.
3. The safety of the produced products.
4. The flawless operation and appearance of our equipment.
5. The continuous training of our staff, in order to ensure a high level of expertise and a sense of responsibility towards the consumer.

6. The development of a "Culture" around Food Safety that makes the company's Staff more active, efficient and insightful.
7. The investment in qualified scientific personnel.
8. The continuous improvement and modernization of the company's facilities and infrastructure as well as quality control.
9. Consistency in our goals and commitments to the client.
10. The use of high-quality raw materials from reliable suppliers.
11. The adoption of all the processes & procedures required for the continuous improvement of the safety level of the produced food as well as the management of its quality.
12. The validity of the Quality & Safety Policy, its communication and implementation at all levels of the organization and by all staff.

In the context of social, ethical and environmental commitments, the Management's concern is:

- To have full harmonization with the Labor Legislation.
- Respect for the Health of each employee, consumers and colleagues.
- Respect for the diversity of each person in the company.
- Respect for the environment with the aim of sustainable development.
- Compliance with the relevant legislation (regarding environmental conditions, proper waste management, recycling, minimum possible impact of the facilities on the environment & the local community, etc.

All of the above, we believe, create the best possible image of the company in society as a whole, as well as the feeling of satisfaction for all of us who work in it and lead to the company's progress.

The CEO

Zempiloglou Athanasios